

COLORADO RIVER SEWAGE SYSTEM JOINT VENTURE

PUBLIC NOTICE OF WASTEWATER BILLING ADJUSTMENTS AND RATE STUDY

Parker, Arizona

NOTICE TO ALL CUSTOMERS

Date: June 2026

The Colorado River Sewage System Joint Venture (CRSSJV) is currently conducting a comprehensive review of customer accounts, billing records, service classifications, fixture counts, and wastewater system data.

During this review, CRSSJV has identified instances of outdated records, inaccurate fixture counts, unreported property modifications, and other discrepancies that may have resulted in billing amounts that do not accurately reflect the level of wastewater service being provided.

To ensure equitable and accurate billing for all customers, CRSSJV staff and authorized representatives are conducting account audits, property record reviews, and, when necessary, property walkthroughs to verify wastewater service connections, fixture counts, and other billing-related information.

Customers Should Be Aware Of The Following:

- Billing amounts may be adjusted based on updated customer records and verified property information.
- Property walkthroughs and inspections may identify fixtures, additions, modifications, or service connections that were not previously reflected in billing calculations.
- Updating fixture counts and property records may result in an increase in wastewater service charges.
- Any adjustments resulting from verified information may be reflected as soon as the next billing cycle.
- Additional billing modifications may occur as further account reviews are completed.

WASTEWATER RATE STUDY

CRSSJV has also initiated a comprehensive wastewater rate study to evaluate the financial needs of the wastewater system and identify funding requirements necessary to maintain and improve critical infrastructure.

The rate study will evaluate:

- Wastewater system operational and maintenance costs
- Infrastructure repair, rehabilitation, and replacement needs
- Regulatory compliance requirements
- Long-term capital improvement planning

- Financial sustainability of the wastewater system
- Equitable allocation of costs among system users

The findings of the rate study may result in recommendations for future wastewater rate adjustments necessary to support continued system operations, infrastructure improvements, and regulatory compliance. Any proposed rate changes will be considered through the appropriate public process.

CRSSJV appreciates the cooperation and understanding of its customers as these efforts are undertaken to improve billing accuracy, maintain reliable wastewater services, and ensure the long-term sustainability of the wastewater collection and treatment system.

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